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The City College  
of New York

## Activate Your CUNYfirst Account

- 1 Go to: <http://support.ccny.cuny.edu/cunyfirst>  
Click: **“Activate Your Account”** and follow instructions
  - 2 Enter: Follow the prompts for your personal information
- \* You need a valid CCNY e-mail address before starting CUNYfirst  
Go to: <http://www.ccny.cuny.edu/it/e-mail.cfm> for CCNY e-mail help

My CUNYfirst User ID:

My CUNYfirst Empl ID:

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## Need Help With CUNYfirst?

- **Forgot Your Password?**  
Go to: [https://home.cunyfirst.cuny.edu/oam/Portal\\_Login1.html](https://home.cunyfirst.cuny.edu/oam/Portal_Login1.html)  
Click: **“Forgot Your Password”**
- **CUNYfirst Service Desk at CCNY**  
Contact: [servicedesk@ccny.cuny.edu](mailto:servicedesk@ccny.cuny.edu) or call 212.650.7878
- **More CUNYfirst Information**  
<http://support.ccny.cuny.edu/cunyfirst>

:: Office of Information Technology Service Desk :: North Academic Center :: 1/301 ::  
:: 212.650.7878 :: [servicedesk@ccny.cuny.edu](mailto:servicedesk@ccny.cuny.edu) :: <http://www.ccny.cuny.edu/it/> ::