For all students - detailed instructions for using your 'citymail' are outlined on the Citymail 'Frequently Asked Questions (FAQs)' webpage. Go to: http://citymail.ccny.cuny.edu/faqs.html

What is Citymail?

Through a CUNY-wide partnership with Microsoft, we are offering students a state-of-the-art e-mail and communications suite. Everything you do online – e-mail, shared calendar, and more – now works together better than ever with 24/7 reliability.

Why use Citymail?

Citymail offers significant advantages over the current e-mail services provided to students throughout CUNY, such as:

• 25 GB of mail space!
• It’s hardly ever down! Citymail is hosted on servers managed by Microsoft to provide the highest levels of reliability and performance
• Send them all at once! You can send 20 MB message size, including up to 20 MB attachments, and up to 50 attachments
• It’s all about the looks! An intuitive and customizable desktop look and feel
• Connect to your classmates more efficiently! Your classmates will be using Citymail, so you can use the Web-based collaborative tools such as shared calendar, post files on SkyDrive™, and send meeting requests to coordinate both academic and non-academic activities
• Control spam and viruses through filtering.
• Multi-task! You can use your Citymail account to access an extended set of tools offered by Microsoft including Windows Live Messenger, Spaces, SkyDrive™ and Windows Live for Mobile
• Link all your e-mail IDs and check only one account. With linked IDs, you sign in only once for all accounts, so you can quickly switch between them
• Keep your account even after you graduate. Your e-mail account will not be deleted after you graduate, instead you will have an alumni account.

What is my e-mail address & password?

Your Citymail Account

Quick steps for initial login and to change or set the password for your Citymail account

1. First step is to go to the 'citymail' website:
https://citymail.ccny.cuny.edu/

2. Click on 'Student Password Reset' to find your username and to reset your password to access your 'citymail' account. You can also go directly to:
https://reset.ccny.cuny.edu/
2. User Password Reset

1. Click the ‘Student Password Reset’ button

If you do not see your ‘username’ and information after filling in the ‘Student Password Reset’ and/or need help please contact us at:
The OIT Service Desk, NAC 1/301 p: 212.650.7878 or e-mail us: servicedesk@ccny.cuny.edu

3. Login to Citymail

Where do I login?
http://citymail.ccny.cuny.edu/login.aspx

4. Using Citymail

If you forgot your username or password, you can always access the ‘Student Password Reset’ from your ‘citymail’ login page.

Click the ‘Forgot Username or Password?’ on the Login form - or go to:
http://reset.ccny.cuny.edu/