

An introductory guide to CUNYfirst for departmental advising and administration

Last update: August 3, 2017

(CUNY)first Things first

- Preferred browsers:
 - Firefox, Chrome
- You may find CUNYfirst non-intuitive in many ways, particularly as you start.
 - Many of the names menus and dialogs will use jargon unfamiliar to academics. Part of this is because the system was adapted from an Oracle system used in the corporate world.
 - So, at times, you will just have to take a deep breath,
 and..... Be patient..... We are here to help..... ☺

CUNYfirst Campus Solutions is used for.....

Dept. advising/administration functions

- Access of transcripts
- Access of class schedules and browsing course catalog
- Enrollment permissions (over-tallies, waiving prerequisites, etc.)
- Monitoring course enrollment
- And much more.....

General faculty functions

- Supplying textbook information for students
- Accessing class rosters
- Attendance verification
- Entering grades

What this guide covers....

- 1. Activating your CUNYfirst account (if you haven't already done so)
- 2. Logging in to your CUNYfirst account
- 3. Function #1A: Accessing student records through the Student Summary View
- 4. Function #1B: Accessing student records through the Advising Center
- 5. Function #2: Viewing the Schedule of Classes
- 6. Function #3: Viewing the Course Catalog
- 7. Function #4: Viewing Departmental Rosters (and class enrollment totals)
- 8. Function #5: Granting Enrollment Permissions

Do you have the CUNYfirst "Roles" you need?????

- To perform the various departmental advising and administrative functions described here, you will need to be set up in CUNYfirst with the proper CUNYfirst "Roles" (i.e. permissions).
- If you do not have access to the functions needed to do your job, please contact your CUNYfirst Liaison, who can help you get the Roles you need
 - To find your CUNYfirst Liaison, visit here:
 http://support.ccny.cuny.edu/cunyfirst/?page_id=1960

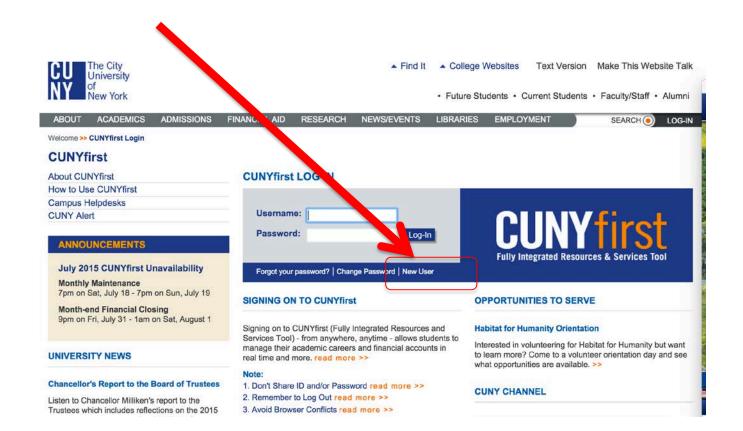
FERPA training

- Before you look at student records using CUNYfirst PLEASE complete the FERPA training module at....
 - https://apps.ccny.cuny.edu/ferpa
- You will only need to do this once....
- It doesn't take that long.....
- Use your CCNY userid and password (used for email, library, etc)
- By the way...
 - FERPA: Federal Educational Rights and Privacy Act
- TROUBLESHOOTING
 - If you forgot your CCNY userid/password...go to...
 - https://accountlookup.ccny.cuny.edu/

Activating your CUNYfirst account

(if you haven't already done so)

- Enter this address in the address bar of your browser:
 - https://home.cunyfirst.cuny.edu
- Click on "New User" and follow the prompts (activation may take a little time)
 - As activation finishes, please note CUNYfirst username and EMPLID (see next page).



CUNYfirst username and EMPLID

User Activation Completed Succesfully!

Your username is:

FirstName.LastName##

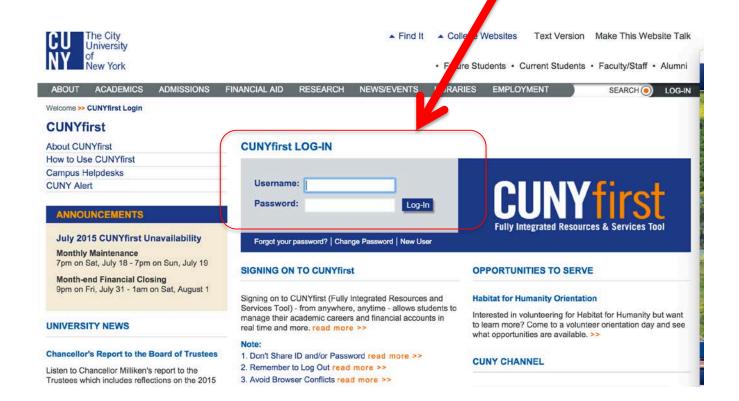
Your EMPLID is:

When activation is complete you will be shown your username (which you'll need to log in) and your EMPLID (which is useful in certain situations).

Please write down this information!!!

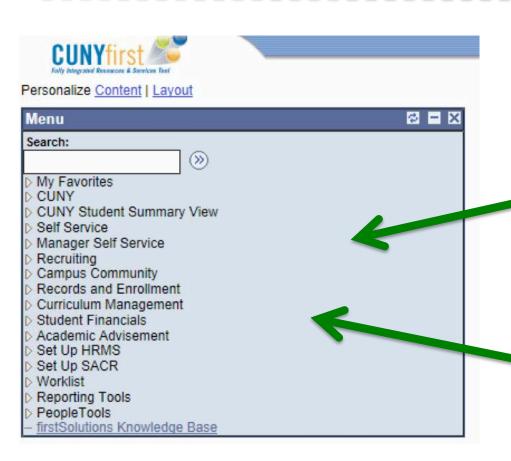
Now... login to your CUNYfirst account

- Enter exact address below in address bar
 - https://home.cunyfirst.cuny.edu
 - Enter your CUNYfirst username and password..
- If you have login problems, please see http://support.cny.cuny.edu/cunyfirst/?page_id=1269





Click on "HR/Campus Solutions (NOTE: Do NOT click on Self-Service on this "Enterprise Menu")



Depending on your permissions, you'll see some subset of the commands shown to

This is your "base" menu – we'll be returning here again and again....



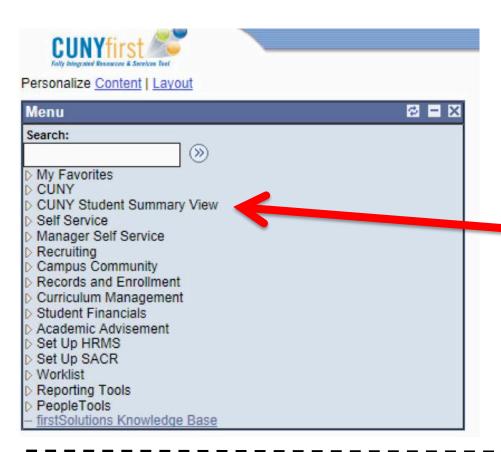
You can access your "Favorites," and edit them, by expanding the "My Favorites" section on the upper left



If you would like to bookmark a particular function, click "Add to Favorites" on upper right part of screen

Function #1: Viewing Student Records

Method A – CUNY Student Summary View

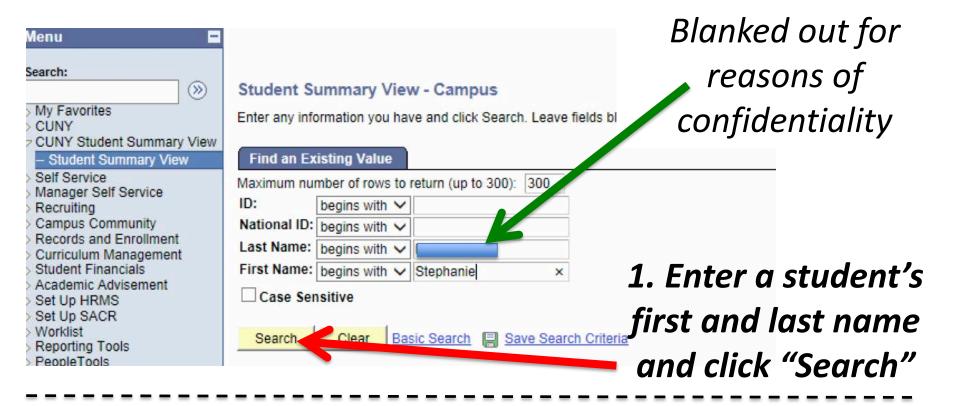


Accessing student records— Method 1

1. Click to expand "CUNY Student Summary View"



2. Then click on "Student Summary View"



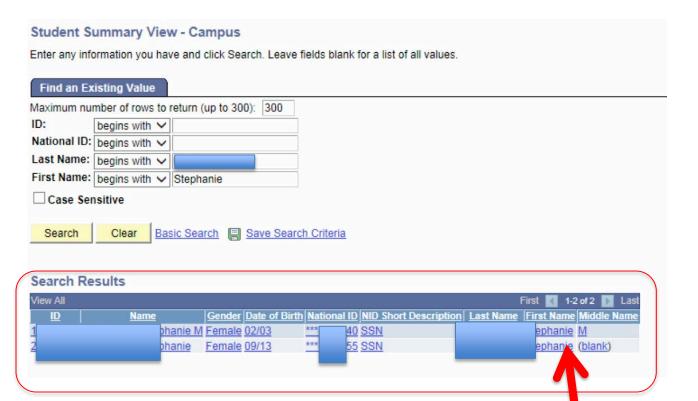
Home

• *Special Note*: "The CUNYfirst spinning wheel"

 Often, you'll click on something and it will seem like nothing is happening. However, you may see a spinning "wheel" towards the **upper right** of the page. This is an indication that CUNYfirst is searching (often slowly) Sign out

Add to Favorites

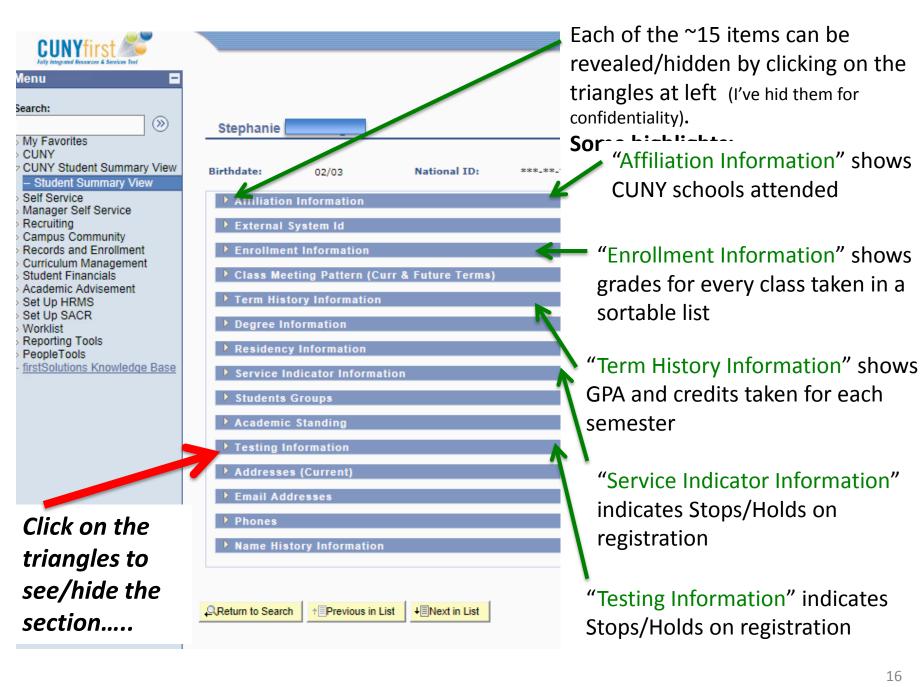
New Windo



You will now see all the students currently enrolled at CCNY with the name you specified. If several are listed, to find the right student, you must click through the possible students, or else get other info, such as their CUNY ID# (on left), birthday, or last four of SSN.

Note: It might be a good idea to get students to routinely append their CUNY ID to all emails

Click on one of the students



Function #1: Viewing Student Records

Method B – The Advisor Center



Accessing student records— Method 2

Click to expand
 "Self Service"



2. Then click to expand"Advisor Center"

3. Then click on "Advisee Student Center"





Advisee's Student Center

Search

Enter any information you have and click Search. Leave fields blank t

Maximum number of rows to return (up to 300): 300 ID: begins with \$ Campus ID: begins with \$ National ID: begins with \$ Last Name: begins with \$ First Name: begins with \$ Stephanie Case Sensitive

Now, enter
 the student's name, and click
 "Search."

After the "wheel" spins for a bit, you'll see all the Stephanie at CUNY, not just at CCNY (!!!!) This is again why it's useful to have other info... *2. Click again on one of the students*

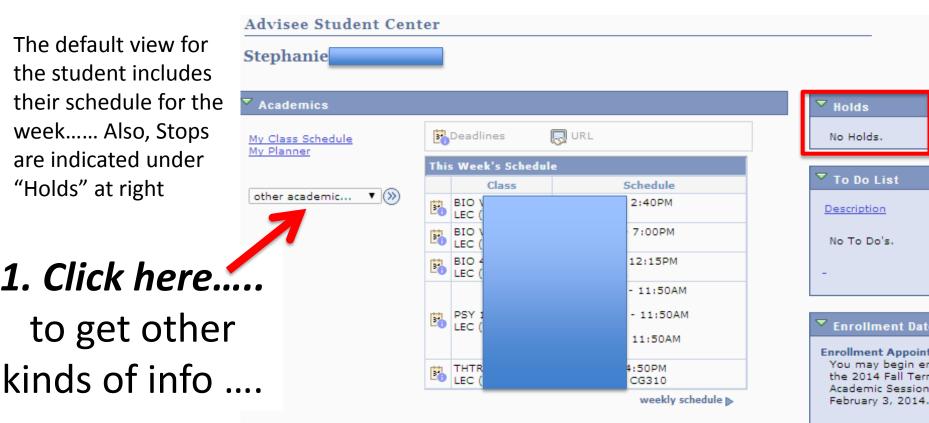
Save Search Criteria

Search Results

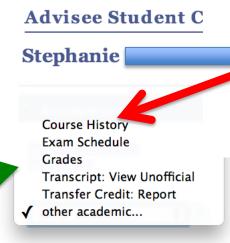


The default view for the student includes their schedule for the week..... Also, Stops are indicated under "Holds" at right

1. Click here.



This will expand the dialog box.

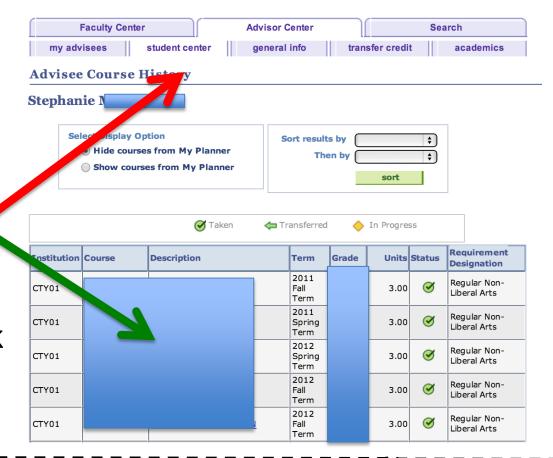


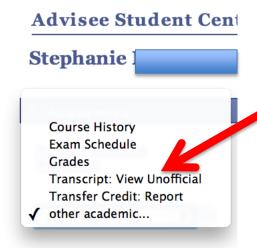
2. Click on "Course History"...



You should now see a list of courses (which I've blocked out), with sortable columns

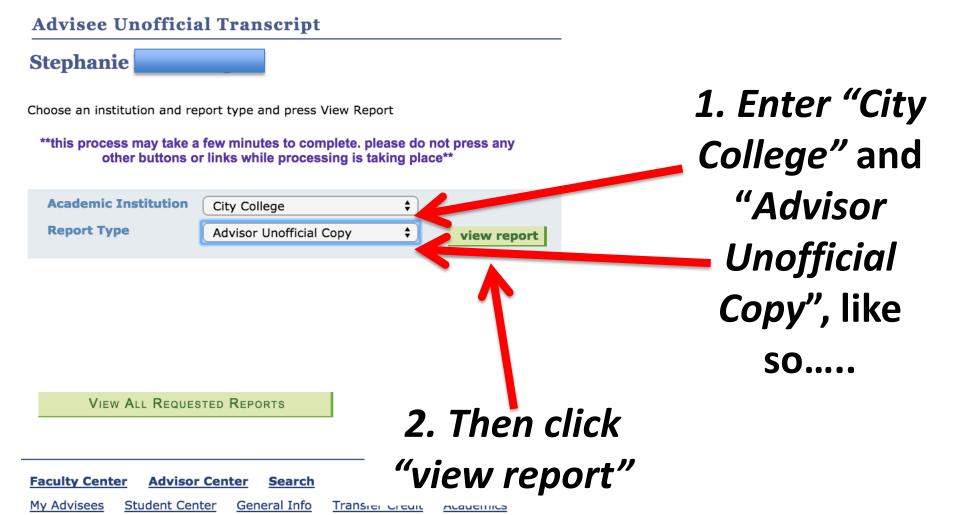
1. Click "student
center" to get back
to the last view....





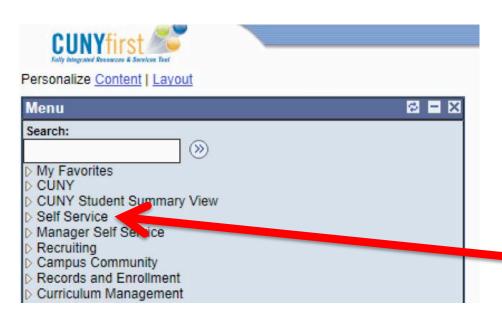
2. Go back to the little dialog box to the left, pick "Transcript: View Unofficial"





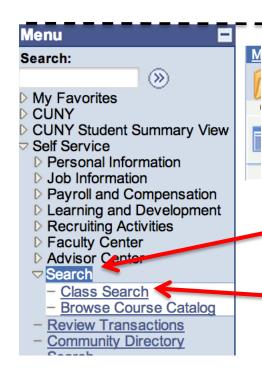
This should generate a nice PDF of the transcript, **but note that if pop-ups are blocked you will get nothing!!!!** If the PDF doesn't appear, allow pop-ups (look near top of screen) and then click "view report" again.

Function #2: Accessing a Schedule of Classes



Accessing the Schedule of Classes

Click to expand
"Self Service"



Then click to expand "Search"

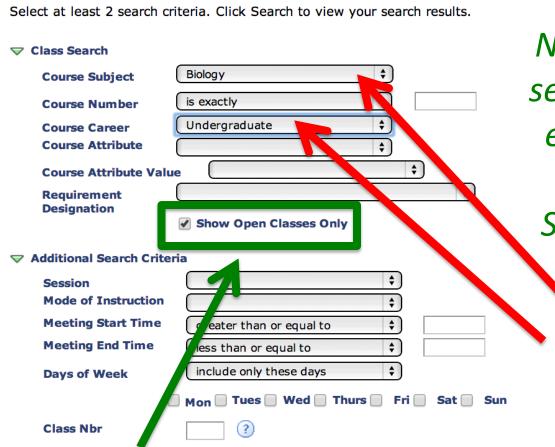
Then click on "Class Search"

Search for Classes

Institution

Term

Enter Search Criteria



City College

Do you just want to

show open classes?

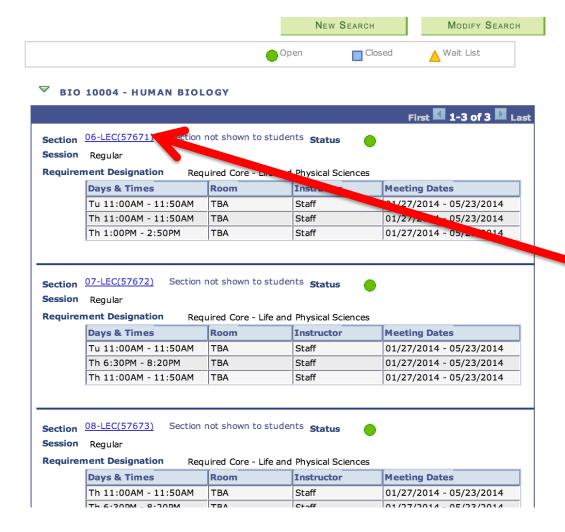
2014 Spring Term

1. Select "City College" and pick semester (Term)

Note that at least two search criteria must be entered. I've entered values for "Course Subject" and "Course Career."

2. Select dept. ("Course Subject") and course level ("Course Career")

3. Click "Search" (Look for button towards bottom of screen)



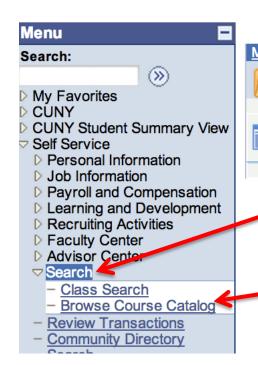
Click on a course
(section) to get
more info, including
enrollment limit and
number of seats
available

Function #3: Browsing the course catalog



Browsing the course catalog

Click to expand "Self
Service"



Then click to expand "Search"

Then click on "Browse Course Catalog"



Select City College, and click "change"

Then click first letter of department name

Select subject code to display or hide course information.

▶ BCH - Biochemistry ▶ BCHM - Biochemistry ▶ BENG - Bengali ▼ BIO - Biology

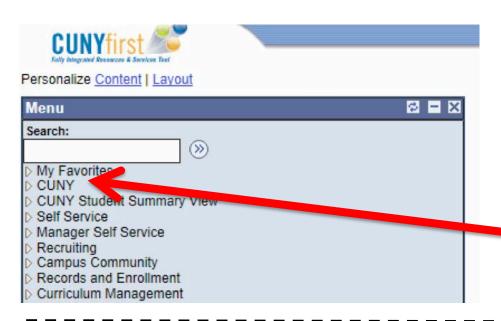
Then click on department

change

Course Nbr	Course Title	Typically Offered
<u>A1105</u>	ISS IN CONSERVATION	Fall, Spring
<u>A1405</u>	NEUROBIOL-BHVRL BIO	Fall Spring
<u>A1600</u>	ADVNCS: ENDOCRINOLGY	Fall, Spring
<u>A1605</u>	CONFOCAL MICROSCOPY	Fall, Spring
A1700	VIROLOGY	Fall,

The (long?)
list of courses
will appear.
Select your
course!!!

Function #4: Accessing class rosters (and seeing enrollment totals)



Accessing class rosters

1. Click to expand "CUNY"



2. Then click to expand "Campus Solutions"

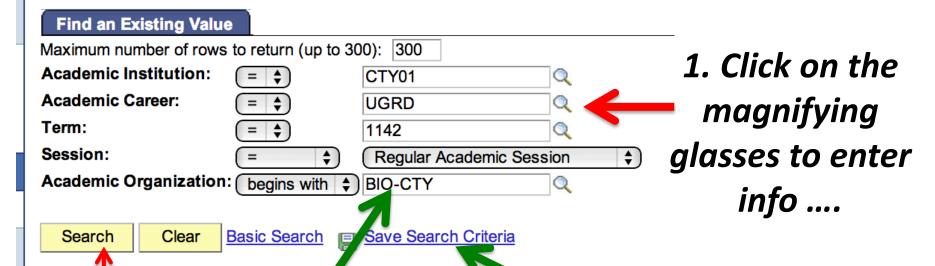
3.Then click to
expand "CS

4. Then click on Extensions"
"Dengrtmental

4. Then click on "Departmental Class Rosters"

Departmental Class Rosters

Enter any information you have and click Search. Leave fields blank for a list of all values



2. Click Search

Note: Most entries can also be directly typed...

Note: Search criteria can be saved...

View Rosters By Subject					
BIO	Biology				

Dep	Departmental Class Rosters Find 🗗 🛗 First 🚺 1-71 of 71 🔯 Last							
			Class	s Data		<u>Title</u>	Instructor	Enrolled
1		fil	BIO	1Click	column head	ing to sort ascending cture)	Samms,Michael	25
2		R			(57667.02)	HUMAN BIOLOGY (Lecture)	Samms,Michael	25
3		R	ВЮ	10004	(57668.03)	HUMAN BIOLOGY (Lecture)	Samms,Michael	25
4		R	ВЮ	10004	(57669.04)	HUMAN BIOLOGY (Lecture)	Samms,Michael	25
5		R	ВЮ	10004	(57670.05)	HUMAN BIOLOGY (Lecture)	Samms,Michael	25
6		R	ВЮ	10004	(57674.09)	HUMAN BIOLOGY (Lecture)	Capainolo,Peter	25
7		R	ВЮ	10004	(57675.10)	HUMAN BIOLOGY (Lecture)	Capainolo,Peter	25
8		R	ВЮ	10004	(57676.11)	HUMAN BIOLOGY (Lecture)	Samms,Michael	7
9		R	ВЮ	10004	(57677.12)	HUMAN BIOLOGY (Lecture)	Samms,Michael	23
10		R	ВЮ	10100	(57636.01)	FOUND OF BIOLOGY 1 (Lecture)	Firooznia,Fardad	20
11		R	ВЮ	10100	(57637.02)	FOUND OF BIOLOGY 1 (Lecture)	Firooznia,Fardad	20
12		· PR	ВЮ	10100	(57638.03)	FOUND OF BIOLOGY 1 (Lecture)	Firooznia,Fardad	20
13		/ B	ВЮ	10100	(57639.04)	FOUND OF BIOLOGY 1 (Lecture)	Firooznia,Fardad	20
14		A CO	ВЮ	10100	(57640.05)	FOUND OF BIOLOGY 1 (Lecture)	Firooznia,Fardad	19
15		R	ВЮ	10100	(57641.06)	FOUND OF BIOLOGY 1 (Lecture)	Firooznia,Fardad	20
16		A	ВЮ	10100	(57642.07)	FOUND OF BIOLOGY 1 (Lecture)	Firooznia,Fardad	20
17		A	BIO	10100	(57643.08)	FOUND OF BIOLOGY 1 (Lecture)	Firooznia,Fardad	20
18		A	BIO	10100	(57644.09)	FOUND OF BIOLOGY 1 (Lecture)	Firooznia,Fardad	20

Click on multicolored icon to get rosters Indicates class enrollment

2014 Spring Term | Regular Academic Session | City College | Undergraduate

▼ BIO 10100 - 03 (57638) you to download an Excel Biological Foundations I (Lecture) spreadsheet with the roster.... **Days and Times** Room **Instructor** Tu 2:00PM-4:50PM Marshak 503 Fardad Firooznia 05/23/2014 We 5:00PM-6:15PM TBA Staff 01/27/2014 -05/23/2014 Mo 5:00PM-6:15PM TBA Staff 01/27/2014 -05/23/2014

Click on a box
(or boxes)
then click
"Notify
Selected
Students" at
bottom of
page to email
students

D	epart	menta	al Roster		Find	☑ ᠁ First ☑ 1-20 of	20 🗖 Last
		ID	1-	de is	Units	Program and Plan	ख
1		12274		1	4.00	Undergraduate - Undeclared Major Undergraduate	Upper Sophomore
2		16097			4.00	Undergraduate - Physics (BS)	Upper Sophomore
3		16008			4.00	Undergraduate - Electrical Engr (BE)	Upper Sophomore
4		12204		1	4.00	Undergraduate - Psychology (BS)	Lower Sophomore
5		15202			4.00	Undergraduate - Undeclared Major Undergraduate	Lower Freshman
6		23019		/	4.00	Undergraduate - Undeclared Major Undergraduate	Upper Sophomore
7		23172		/	4.00	Undergraduate - Undeclared Major Undergraduate	Lower Freshman
8		15226		,	4.00	Undergraduate - Biomedical Engr (BE)	Upper Freshman
9		16088		,	4.00	Undergraduate - Psychology (BS)	Upper Freshman
10		14223		,	4.00	Undergraduate - Psychology (BA)	Upper Sophomore
11		2315		,	4.00	Undergraduate - Undeclared Major Undergraduate	Upper Freshman
12		16011		,	4.00	Undergraduate - Psychology (BS)	Upper

Click here to navigate to different sections of the course

Clicking on grid icon will allow

Function #5: Granting enrollment permissions (the trickiest part of CUNYfirst – many dept. advisers will not be doing this)

NOTE: How enrollment will work under CUNYfirst

- Students will enroll with CUNYfirst (bye, bye, eSIMS)
- For special cases (overtallies, waiving prereqs, etc), advisors/administrators will no longer enroll students....
- Instead, they will use CUNYfirst to give permissions to students to enroll in individual courses
- The students must then execute the permission, generally within a short time-frame
- In very special cases (e.g. students wishing to retake a course for which they received a passing grade), students may have to be enrolled by a professional advisor with "Quick Enroll" access....



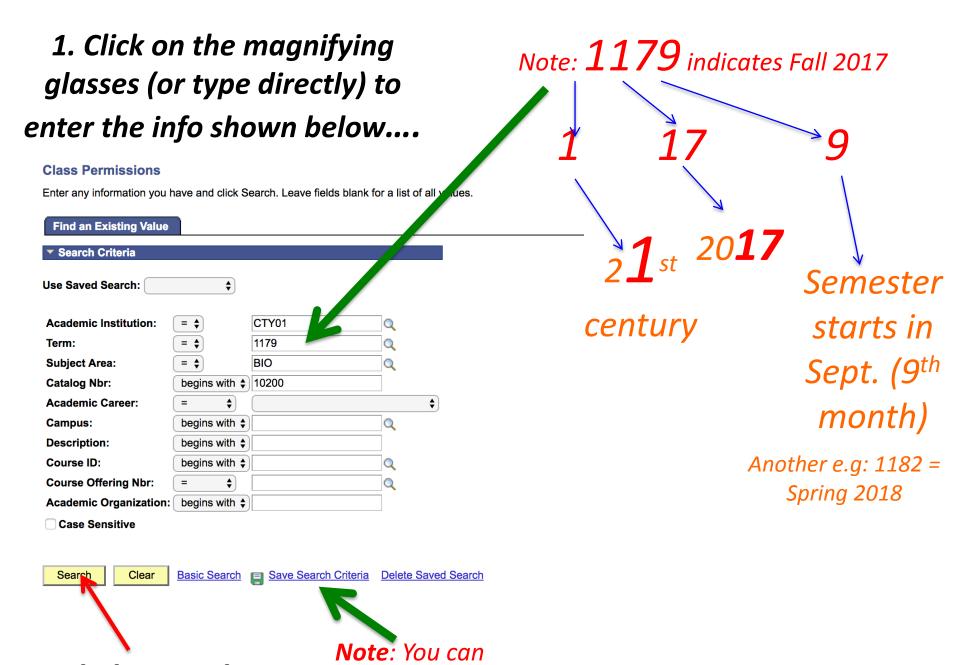
Granting enrollment permissions

1. Click to expand
"Records and
Enrollment"



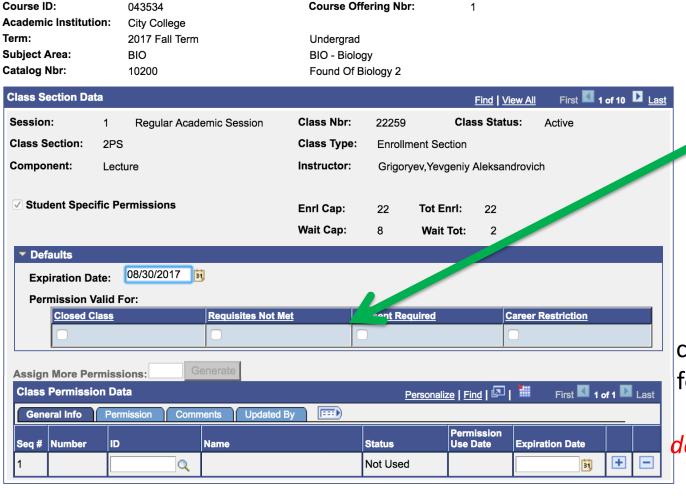
Permissions

- 2. Then click to expand "Term Processing"
- 3. Then click to expand "Class Permissions"
- 4. Then click on "Class Permissions" again!!!



2. Click Search

save searches!!!



These settings control the default **Permissions**

(settings here will control default settings for all new Permissions

 Permissions are described on next page)

Permission to Add | Permission to Drop

Return to Search

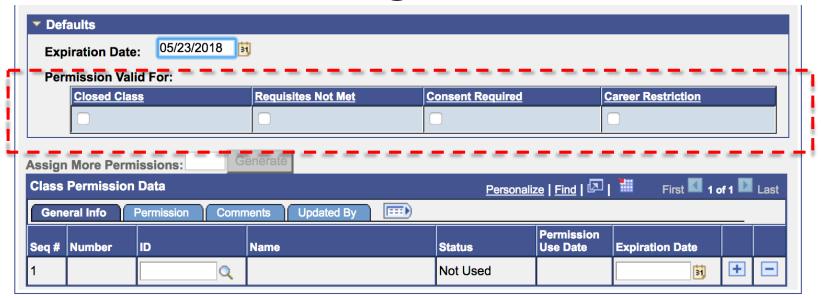
™ Notify

Permission to Add

Course ID:

Permission to Drop

The meaning of Permissions

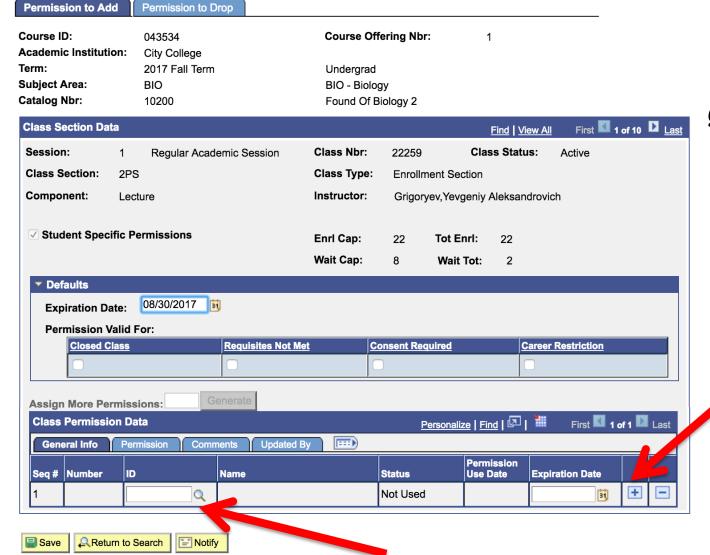


Permission Type	Description
Closed Class	Select to indicate that the student may enroll in the class even though it is
	closed due to capacity size (similar to SIMS overtally). Note that CUNYfirst
	does not have a secondary limit field as SIMS did.
Requisites Not	Select to indicate that the student may enroll in the class even though
Met	he/she does not have all of the required pre or co-requisites.
Consent Required	Select to override the consent restriction set when creating the course.
	(SIMS permissions)
Career Restriction	Select to allow the student to take a course that violates their degree
	requirements – such as allowing an undergraduate student to take a
	graduate course.

Please only apply those permissions that you want your student to have. This will make sure that students will not receive any unnecessary permissions.

Think of each of the four permission types as a *roadblock* that may or may not be preventing enrollment

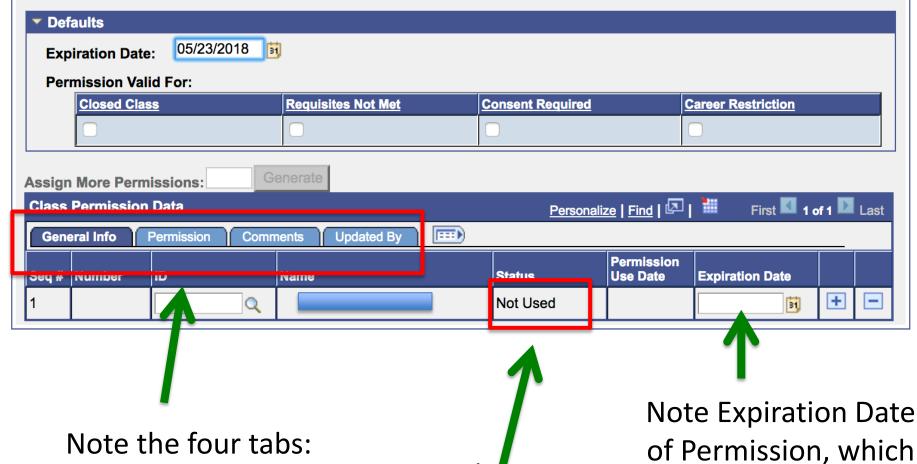
removes that roadblock...



If students have already been given permissions for the section, click the '+' corresponding to student at the bottom to create a new permission line.

Permission to Add | Permission to Drop

1) Enter CCNY ID of student, or Click "search glass" to search by name



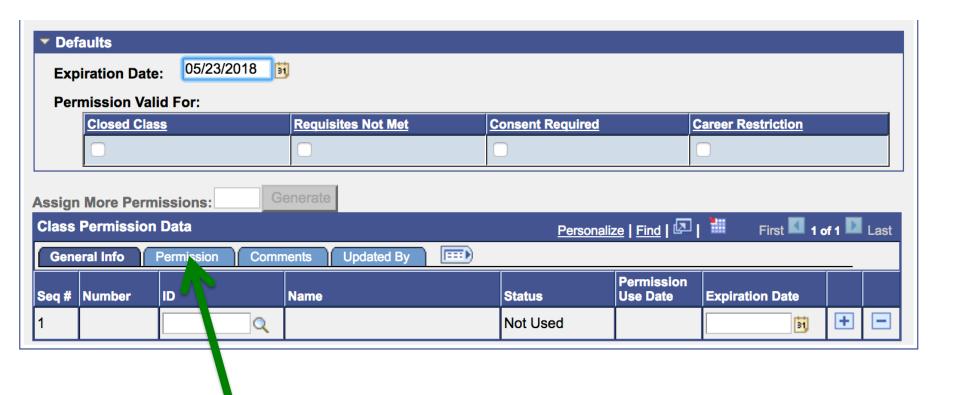
1) General Info (view shown above),

2)Permissions, 3)Comments, 4) Updated By

Indicates whether the Permission has been used

you can change.

For "Closed Class" Permissions (over-tally), this should be set to the current day or next day



Clicking on "Permission" tab will allow you to set permissions for individual students (regardless of how defaults are set)

Sample permissions

Over-tally



Waiving pre/coreqs



Over-tally AND Waiving pre/coreqs

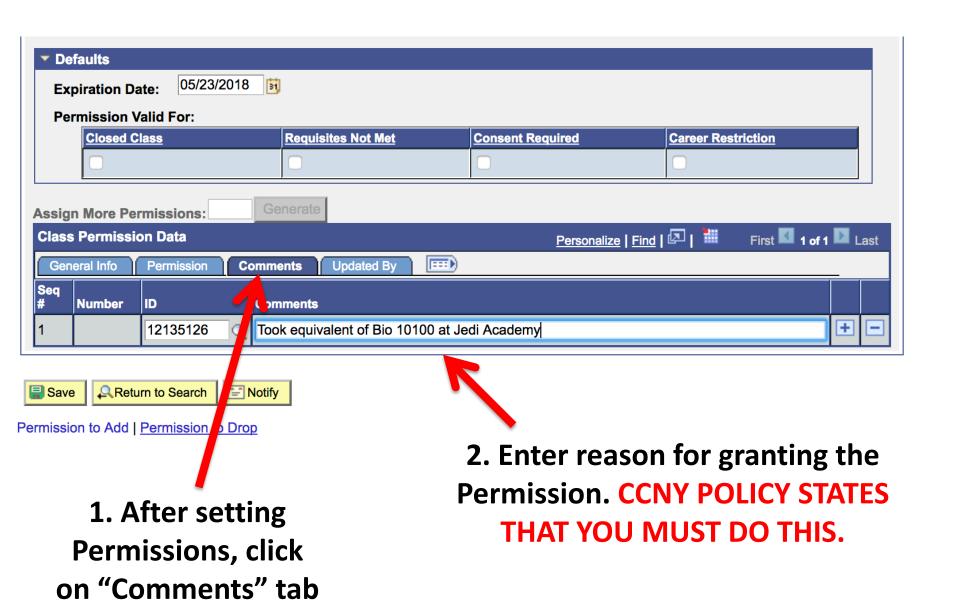


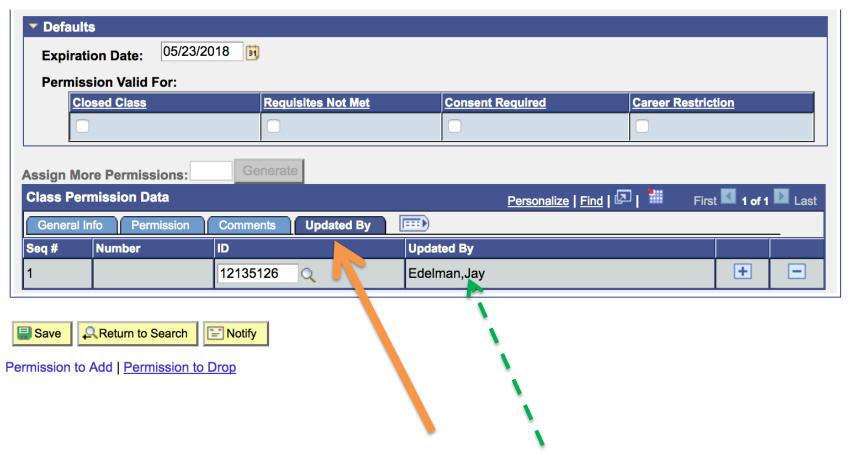
Granting Instructor Permission



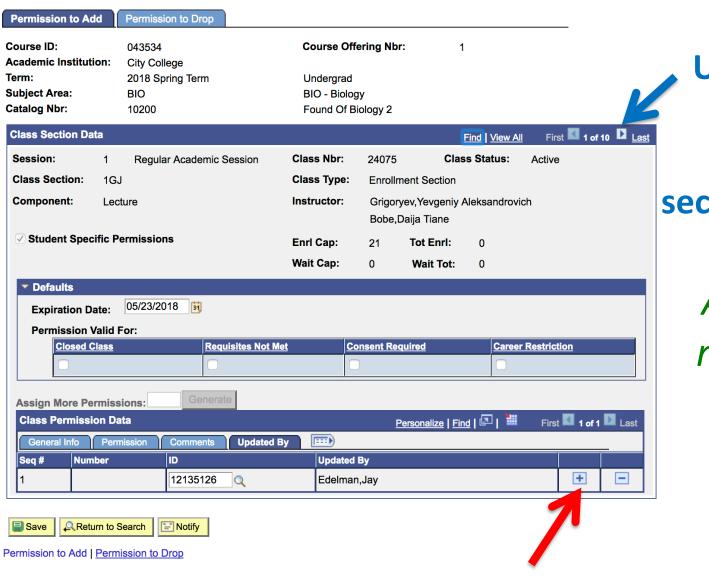
Undergrad taking grad course (or vice versa)







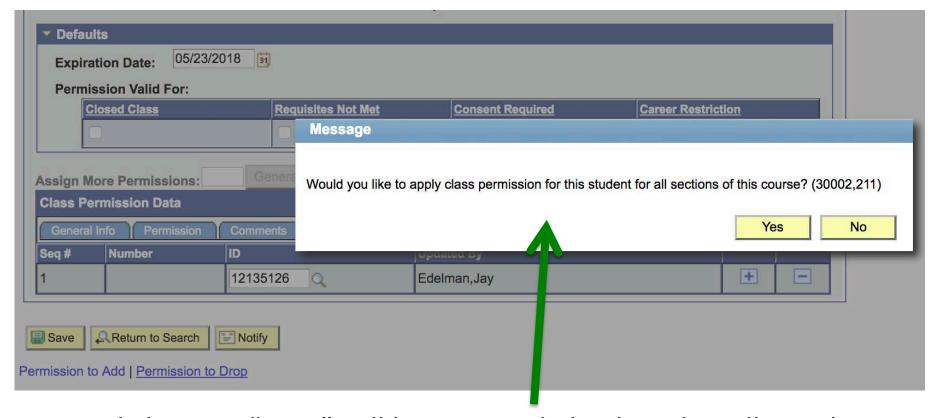
The "Updated By" tab will indicate who gave the permission.



here for multiple section courses

Also: see next slide

When done, click '+' to add another student, or click "Save" to.... Save! But, before saving, SEE NEXT SLIDE

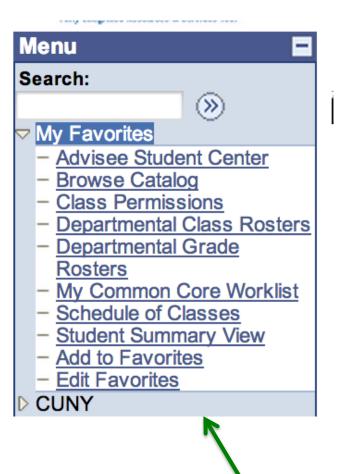


Clicking on "Save" will bring up a dialog box that allows the permissions you entered to be set for all sections of the course.

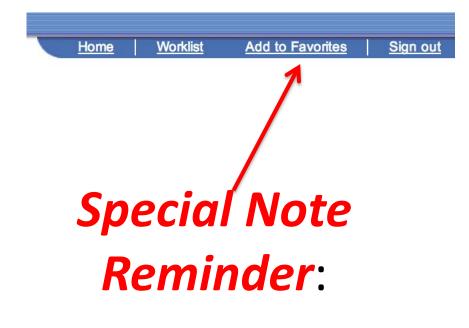
This only happens the **FIRST** time you Save for a particular student in a particular course,SO BE CAREFUL!

SUPER IMPORTANT NOTE: For "Closed Class" Permissions (Overtallies), you should ALWAYS click "No." For other Permissions, you can click "Yes," though depts. may inform you of exceptions

That's all for now!!!!!!



Here's what my "My Favorites" looks like!!!



Don't forget to use "Add to Favorites."

Need help? Comments? Questions?

Contact Jay Edelman at... jedelman@ccny.cuny.edu